



Providing Sterilization & Laboratory Services
for the world's most innovative healthcare
companies.

Europe's Largest Independent Contract Sterilization Company

Sending your Laboratory Samples

This guide provides recommendations for submitting laboratory samples to Medistri for analysis. Following these guidelines will help ensure the accuracy and efficiency of the testing process.

1 - Preparing Your Samples

- Clearly label each sample with a unique identifier.
- Ensure the quantity of the sample meets the minimum volume requirements for the tests requested.

2 - Packaging Your Samples

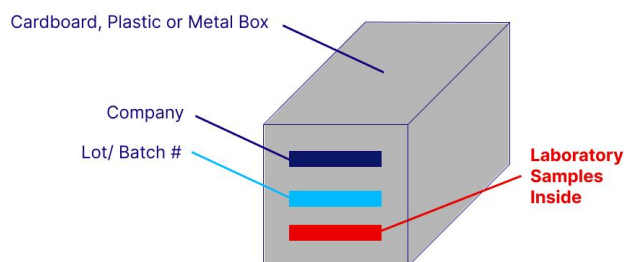
- Ensure samples are in good condition and have not been compromised during storage or handling.
- Use appropriate containers for your sample type and required analysis (e.g., sterile vials for biological samples, sealed bags for powders).
- Ensure containers are clean and properly sealed.
- Use secondary containers if there is a risk of breakage or leakage.

3 - Labeling and Documentation

- Include all necessary documentation with your samples (e.g., Purchase Order, Quotation).
- Provide any special instructions or handling requirements.

4 - Packing for Shipment:

- Pack samples in a sturdy outer box with sufficient cushioning material.
- Ensure the box is sealed and tamper-evident.
- Label the box with your company's name.



Upon receiving your samples, Medistri conducts a thorough inspection to assess any damages and ensure the integrity of the goods as they arrive at our facilities. This inspection also includes verifying the accompanying documentation and matching the identification number on the samples with the identification number on the purchase order. By adhering to these guidelines, you help ensure that your samples reach us in the best possible condition, allowing us to provide accurate and efficient analysis.

If any discrepancies are found, such as improper labeling, damage, insufficient quantity, or other issues, we will promptly inform you of the problem and work with you to determine the next steps. This may involve resubmitting the sample, providing additional documentation, or selecting alternative testing options, all while ensuring clear communication to maintain timely and accurate analysis.

At Medistri, we are committed to providing laboratory services tailored to meet the diverse needs of our clients in the pharmaceutical, biotech, and medical device industries. Our state-of-the-art laboratories in Switzerland and Hungary are equipped with the latest technology and staffed by experts trained to handle a wide range of analytical testing requirements.

Comprehensive Testing Solutions:

- ✓ **Microbiological:** Ensuring product safety through pathogen detection, sterility testing, and bioburden analysis.
- ✓ **Chemical:** Utilizing advanced techniques to analyze raw materials and finished products for purity, composition, and stability.
- ✓ **Biocompatibility:** Assessing the compatibility of medical devices with biological systems to ensure they are safe for human use without causing any adverse reactions.
- ✓ **Sterile Barrier Integrity Testing:** Critical for assessing the effectiveness of packaging in maintaining the sterility of medical devices against potential contaminants during storage and transport.
- ✓ **Environmental Monitoring:** Supporting clean room compliance with air, surface, and water testing to ensure controlled environments meet regulatory standards.
- ✓ **Validation Services:** Providing validation for processes, equipment, and cleaning procedures to comply with industry regulations.

Our laboratory works according to ISO 17025 and is accredited since 2008 by the Swiss Accreditation Service (SAS). All testing can be performed according to European or US pharmacopoeias.

Your Customer Success Specialist

These recommendations apply, whether you are shipping samples to Medistri's facilities in Switzerland or Hungary. Your dedicated customer success specialist and technical support teams are readily available to assist with any questions or concerns you may encounter. Should you need to reach our laboratory customer service directly, please email us at lab@medistri.com.



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The New Stack of Fully Integrated Services.

Laboratory Infrastructure

Chemistry

Biocompatibility & Toxicology

Sterility Assurance

Extractables & Leachables

Manufacturing Infrastructure

Product Assembly

Custom Packaging Solutions

Quality Control & CE Marking

Labelling & Distribution

Sterilisation Infrastructure

Steam Sterilization

EO Sterilization

Validation Infrastructure

Sterilization Validation

Cleaning Validation

Process Validation

Disinfection Validation

Packaging Validation

Transport Simulation

Sterile Barrier Integrity Testing

Medistri is continually innovating its **in-house** range of services. We're expanding our infrastructure to offer a completely integrated stack of services for healthcare companies. Organizations of every size — from startups to large enterprises use our suit of services to start, grow & optimize their business.

Within our site located at the heart of Switzerland, Medistri **combines all its technical infrastructure together** and places quality at the heart of its day-to-day operations. Allowing you to simplify your supply chain management, focus on growth & maintain excellence.



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