



Providing Sterilization & Laboratory Services
for the world's most innovative healthcare
companies.

Customer Announcement - September 21st 2026

Medistri Introduces BatchProtect™ For Your High-Value Healthcare Products

Dear Business Partners,

We are pleased to introduce BatchProtect™, a new optional contractual service designed to provide an additional layer of protection for eligible high-value healthcare products and critical production batches processed at Medistri. For many manufacturers, products already represent significant value before sterilization begins due to manufacturing, components, assembly, testing, packaging, and logistics.

BatchProtect™ gives eligible customers the option to add contractual protection against certain direct physical loss or destruction occurring during eligible operations within Medistri facilities, subject to confirmation by Medistri and the applicable contractual conditions.

Additional Protection Adapted to Your Products

BatchProtect™ may be particularly relevant for:

- High-value medical devices
- Complex assemblies
- Customized products
- Products with long manufacturing lead times
- Limited or critical production batches

The service is based on the declared replacement value of the products and can be adapted according to the specific characteristics of the customer, product, batch value, processing requirements, and requested level of protection. BatchProtect™ remains entirely optional and does not constitute an insurance product.

Your dedicated Customer Success Specialist can work with you to understand your requirements and define the appropriate BatchProtect™ arrangement for your products. For more information, please visit MyMedistri or contact your Customer Success Specialist.

As always, our team remains available for any questions or upcoming projects. Please feel free to contact us at contact@medistri.com or by phone at +41 026 676 90 80.

We thank you for your continued partnership and support.

Sincerely,

- The Medistri Team



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FAQ – BatchProtect™

1. What is BatchProtect™?

BatchProtect™ is an optional contractual service providing additional protection for eligible products against certain direct physical loss or destruction during eligible operations at Medistri

2. Which products are eligible for BatchProtect™?

The service may be suitable for high-value medical devices, complex assemblies, customized products, products with long manufacturing lead times, and critical or limited production batches.

3. How is the level of protection determined?

BatchProtect™ is based on the declared replacement value and can be adapted according to the product, batch value, processing requirements, and requested level of protection.

4. Is BatchProtect™ an insurance product?

No. BatchProtect™ is an optional contractual service offered by Medistri and does not constitute an insurance product.

5. How can I add BatchProtect™ to my products or batches?

Contact your dedicated Customer Success Specialist, who can review your requirements, confirm eligibility, and define the appropriate BatchProtect™ arrangement.